



COMMISSION 419 Cherry St., Lansing, MI 48933 Telephone: (517) 487-6550 Fax: (517) 487-6977

## EMERGENCIES

342-9757

1. No heat, after September 15<sup>th</sup> and before April 15<sup>th</sup> with Senior Maintenance Technician evaluating call to deem an emergency.
2. Broken water pipes.
3. Plugged stool, if only one is in the house.
4. Plugged kitchen sink on Friday's or Saturday's and Sundays if Monday is a Holiday and Holidays only.
5. Plugged sewers.
6. No electricity-throughout the entire unit & or the fridge circuit.
7. Broken windows.
8. Breaking and entering.
9. Refrigerator not working Friday's, Saturday's and Sundays if Monday is a Holiday and Holidays only.
10. Stove tops (ovens not included) not working Friday's, Saturday's and Sundays if Monday is a Holiday and Holidays only.
11. No hot water Friday's, Saturday's and Sundays if Monday is a Holiday and Holidays only.
12. Smoke alarms buzzing in unit.
13. Reported B & E to any of our units by someone else.
14. Gas smell.

Emergencies reported by tenants after normal working hours or on weekends that are determined to be the fault of the tenant, will be charged a minimum service charge of \$25.00 per hour.

False emergencies are \$40.00 (\$50.00 after hours).